



U.S. Department of Veterans Affairs
Veterans Health Administration
Office of Integrated Veteran Care

3773 Cherry Creek North Dr.
Denver, CO 80209
<https://www.va.gov/communitycare>

August 16, 2024

Dear Foreign Medical Program Veteran:

We write to inform you of an important update about some medical providers in Panama. The U.S. Department of Veterans Affairs (VA) has suspended a group of medical providers who were named in a criminal complaint in Panama which implicates them in a long-term scheme to defraud VA programs. VA's top priority is the health and safety of Veterans in the United States and around the world. As such, VA is taking action to protect Veterans from further fraud, waste, and abuse.

On May 14, 2024, the VA Office of the Inspector General submitted a recommendation to suspend select medical providers from Panama. On August 13, 2024, the Under Secretary for Health suspended the group of providers due to the investigation's findings.

Veterans living in Panama who are enrolled in the Foreign Medical Program (FMP) can receive health care services from any other medical provider not listed on the suspension list. Veterans should review the list of suspended providers when seeking medical care through the FMP, please refer to Appendices A and B below. VA FMP will continue to process all medical claims from Panama associated with local businesses that are not listed on the suspension list.

For additional information on how to find accredited medical providers and pharmacies in Panama, visit the Ministry of Health of the Republic of Panama (<https://minsa.gob.pa>). For inquiries or concerns, please contact the VA FMP Escalations Team at VHA16IVCIENSpecialtyEscalations@va.gov or through the Ask VA system (<https://ask.va.gov/>). Thank you for your continued support of VA's mission.

Sincerely,

Veteran and Family Member Programs
Office of Integrated Veteran Care (IVC)
U.S. Department of Veteran Affairs

Enclosures

Appendix A
List of suspended providers in Panama

Providers Under Investigation in Panama	
1.	ALEJANDRO MELGAR POSSE
2.	ALBERTO MELGAR POSSE
3.	RAFAEL MELGAR POSSE
4.	FEDERICO FONSECA
5.	ROLANDO CHIN DE LEON
6.	IVAN KRAVCIO GUARDIA
7.	WALTTER KRAVCIO GUARDIA
8.	JUAN G. KRAVCIO GUARDIA
9.	JAVIER ALVARADO CASTRELLON
10.	ANAICA CONCEPCION NOVOA
11.	SERGIO TULIO VIDAL CASTILLO
12.	MARITZA ESTHER MENA RIOS
13.	BLUE PHARMACY, S.A.,
14.	OCEAN PHARMACY, S.A.,
15.	SKY PHARMACY, S.A.,
16.	YOUR PHARMACY, S.A.,
17.	WECARE PHARMACY, S.A.,
18.	HOSPITAL BRISAS, S.A.,
19.	SERVICIOS HOSPITALARIOS BRISAS, S.A.,
20.	PHYSICAL MEDICINE & REHABILITATION CLINIC, INC,
21.	PHYSICAL MEDICINE & REHAB CL. S.A.,
22.	SAN P.TEA, S.A.,
23.	GENERAL HEALTHCARE SERVICES INC.,
24.	K & C MEDICAL SERVICES INC.,
25.	KRAVSA, S.A.,
26.	NEUROPHYSIOLOGIST PARTNERS CORP
27.	NEURO TEST SERVICES CORP
28.	NOVA DIAGNOSTICS, INC
29.	SURGICAL TECS PANAMA CORP.,
30.	RESONANCIA MAGNETICA DE COLON, S.A.,
31.	NEUROPHYS INC.,
32.	PAINCARE, INC.,
33.	HEMODINAMICA DE COLON, S.A.,
34.	SERVICIOS FARMACEUTICOS DE CHIRIQUI, S.A.,
35.	FARMACIA LA NUEVA ROXY Y ASOCIADOS, S.A.
36.	WALDRON QUALITY SERVICES, S.A.,

Appendix B
List of available providers in Panama
Refer to websites for physical addresses and phone numbers

Panama City

1. Pacifica Salud - Hospital Punta Pacifica	https://www.pacificasalud.com Medical Directory https://directorio.pacificasalud.com/es/buscar
2. Clínica Hospital San Fernando	https://www.hospitalsanfernando.com Medical Directory https://directorio.hospitalsanfernando.com/es/buscar
3. Hospital Nacional	https://www.hospitalnacional.com Medical Directory https://consultoriosnacionales.com
4. Centro Medico Paitilla	https://cmpaitilla.net Medical Directory https://cmpaitilla.net/directorio-medico
5. Santa Fe	https://www.hospitalsantafepanama.com Medical Directory https://directorio.hospitalsantafepanama.com/es/buscar

Chiriqui Province

1. Centro Médico Mae Lewis	https://hospitalcmml.com
2. Hospital Chiriquí	www.hospitalchiriqui.com https://www.instagram.com/hchiriqui/?hl=es
3. Clínica Especializada Boquete	Refer to: MAPRE and Blue Cross/Blue Shield (Insurance) Website
4. Hospital Cooperativo	https://www.instagram.com/hospital_cooperativo/
5. Sedica, S.A.	https://www.instagram.com/sedicas.a/
6. Clínica Hospital Cattán	Refer to: MAPRE and Blue Cross/Blue Shield (Insurance) Website
7. Clínica Santa Teresa	https://www.instagram.com/santateresaust/
8. Clínica Todo Salud	https://todosaludpanama.com/home/
9. Clínica Santa Elena	https://www.instagram.com/santaelenaclinica/?hl=es
10. Social Security Administration-Chiriqui	https://w3.css.gob.pa/chiriqui/

Panama Pharmacy Chains

1. El Javillo	https://farmaciaseljavillo.com
2. Arrocha	https://arrocha.com
3. Metro	https://metroplus.com.pa
4. FarmaValue	https://www.farmavalue.com/#/home